



## दि प्लास्टिक्स एक्सपोर्ट प्रमोशन कौन्सिल

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### THE PLASTICS EXPORT PROMOTION COUNCIL

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To,  
All Members/All Members of the COA

Dear Sir/Madam,

**Sub : Regarding Online filing & Issuance of Preferential Certificate of Origin through the Common Digital Platform & Issue of CoO for India- Chile PTA will be started from 25th September 2019**

We wish to inform you that O/o DGFT, New Delhi has Issued Trade Notice No. 34/(2015-2020) dated 19/09/2019 regarding Online filing & Issuance of Preferential Certificate of Origin through the Common Digital Platform and Issue of CoO for India- Chile PTA will be started from 25th September 2019.

Online platform for Certificate of Origin CoO has been launched at url- <http://coo.dgft.gov.in>

The objective of the platform is to provide an electronic, paperless, contactless platform for the CoO application process. The earlier requirement of pre-printed CoO stationery is to be done away with. The authenticity of the certificate would be verifiable through QR code on the certificate. Verification may also be done by keying in the certificate number at the verification link on the portal.

- The platform has been made live at present for registration purposes.
- Exporters to partner FTA/PTA countries are requested to register onto the platform using their IEC. Digital signature would be required for the purposes of electronic verification in the application process. The digital signature would be the same as used in other DGFT online applications.
- The following additional points may be noted -

\* This digital signature may be Class II or Class III and should have the firm's IEC embedded.

\* On registration, password would be sent to the email linked to the IEC. If the email is to be updated, the same may be done by using the 'Online IEC application' module on the DGFT website.

\* On registration all directors'/partners' details and branch details would be auto-populated from the DGFT IEC database. Please ensure the IEC details are up-to-date prior to registration.

\* For further guidance, Registration and Application help manual & FAQs may be seen on the main page of the platform.

\* For any assistance you may utilize any of the following channels -

- a. Raise a complaint/suggestion ticket through the [Contact@DGFT](mailto:Contact@DGFT) Service available on the DGFT website
- b. Call the Helpline at the Toll Free number 1800-111-550
- c. Drop an email to [coo-dgft@gov.in](mailto:coo-dgft@gov.in)

- *The platform has been made live at present for registration purposes.*

*Department is in dialog with the FTA/PTA partner countries for accepting the new format of CoO issued.*

**Please note that wef 25 September 2019 all CoOs for India- Chile PTA will be issued electronically on this portal.**

*Therefore, exporters intending to take benefits under India- Chile PTA are requested to immediately register on the new CoO platform.*

- The roll out for other partner countries will be notified as soon as their acceptance is received. Accordingly, exporters of other FTA/ PTA countries may also start registering on the new COO platform.

Members are requested to take note of this important ease of doing business measure and do the needful accordingly.

➔ For DGFT T. No. 34 dated 19/09/2019 please click on link-  
<http://dgft.gov.in/sites/default/files/Trade%20Notice%20No%2034.pdf>

➔ For Exporters manual please click on <http://coo.dgft.gov.in/manuals/Exporter-Manual.pdf>

➔ Registration manual Exporters manual please click on  
<http://coo.dgft.gov.in/manuals/RegistrationManual.pdf>

This is for your information and necessary action

With best regards,  
Yours sincerely,

Bharti Parave  
(Sr. Executive)