



दि प्लास्टिक्स एक्सपोर्ट प्रमोशन कौन्सिल

(भारत सरकार, वाणिज्य एवं उद्योग मंत्रालय, वाणिज्य विभाग द्वारा प्रायोजित)

क्रिस्टल टावर, गुंडिवली रोड क्र. ३, ऑफ सर एम. व्ही. रोड, अंधेरी (पूर्व), मुंबई ४०० ०६९, भारत

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THE PLASTICS EXPORT PROMOTION COUNCIL

(Sponsored by The Ministry of Commerce & Industry, Deptt. of Commerce, Government of India)

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18.10.2019

To,
All the Members
All Members of Committee of Administration

Dear Sir,

Subject : Regarding 'Help Desk & Facilitation Centre' established by Directorate General of Trade Remedies (DGTR) & Launching of ARTIS - Online filing of Anti-Dumping Applications
Ref. : DGTR Trade notice no 02/2019 dated 23.09.2019 & 03/2019 dated 30.09.2019

i) We wish to inform you that DGTR has established a **Help Desk & Facilitation Centre** under the supervision of Principal Advisor Cost. The Help Desk & Facilitation Centre is an institutional arrangement to facilitate optimal utilization by different stakeholders of available trade remedial measures aimed at curbing 'unfair trade'.

Kindly refer functions of Help Desk from the Trade notice available at
<http://www.dgtr.gov.in/sites/default/files/Helpdesk.pdf>

The Help Desk Centre shall function between 10.00am to 5.00pm on all working days. The Help Desk can be contacted on the Toll Free No. 1800111808 and by email on – helpdesk.dgtr@gov.in. Names and contact details of the members of the Help Desk & Facilitation center is available on DGTR website.

II) Launching of ARTIS - Online filing of Anti-Dumping Applications
(http://www.dgtr.gov.in/sites/default/files/Trade%20notice%203_ARTIS.pdf)

Also please note that as a measure of facilitating speedy resolution to the injury faced by Indian domestic industry and to increase the accessibility of Directorate General of Trade Remedies to all the stakeholders, an online filing system called ARTIS (Applications for Remedies in Trade for Indian Industry and other Stakeholders) is being developed for e-filing of applications, responses and other related submissions with respect to various trade remedial measures undertaken by DGTR.

Facility for filing Anti-Dumping petitions electronically even from any remote location through ARTIS as per the link (<http://164.100.68.187/>) available at DGTR web site.

Members are requested to take note of this trade facilitation measure and do the needful, if applicable.

With best regards,
Yours sincerely,

Bharti Parave
(Sr. Executive)