



दि प्लास्टिक एक्स्पोर्ट प्रमोशन कौन्सिल
(भारत सरकार, वाणिज्य एवं उद्योग मंत्रालय, वाणिज्य विभाग द्वारा प्रायोजित)

THE PLASTICS EXPORT PROMOTION COUNCIL
(Sponsored By The Ministry Of Commerce & Industry, Deptt. Of Commerce, Government Of India)

Ref.:Plexh/Cir/371
021

19.01.2

To,

All Members of the Council

Dear Members,

Subject : Introduction of online e-PRC System for Application seeking Policy/Procedure relaxation in terms of Para 2.58 of FTP 2015-20

We wish to inform you that the O/o Directorate General of Foreign Trade (DGFT) has issued Trade Notice No. 38/2020-21 dated 15th January, 2021 regarding Introduction of online e-PRC System for Application seeking Policy/Procedure relaxation in terms of Para 2.58 of FTP 2015-20.

Presently applications to O/o DGFT for seeking policy/procedure relaxation in terms of Para 2.58 of FTP 2015-20 is in manual form ([i.e.in](#) the form of hard copy of prescribed format ANF 2D along with proof of payment of application fee and other related documents). As a consequence, rest of the process also happens in manual mode and takes time.

With this trade notice O/o DGFT has decided to introduce a new module (online e-PRC System) for seeking policy/procedure relaxation in terms of Para 2.58 of FTP. Therefore, from 25.01.2021 onwards, all applications seeking policy/procedure relaxation are mandatorily required to be submitted online through the exporter's dashboard on the DGFT Website. Manual submission of application seeking policy/procedure relaxation would no longer be allowed from 25.01.2021 onwards.

Accordingly, all exporters/importers seeking relaxation of FTP/HBP provisions are required to submit their application electronically only. Physical copies of the application(s) seeking policy/procedure relaxation received after 25.01.2021 will not be acted upon by this Directorate.

Please navigate to <https://dgft.gov.in> -> Services Policy Relaxation Committee to access the new e-module. Please note that the entire process is designed to be paperless and contactless and any PRC submission, communication, clarification, correction as well as the approval on submitted applications would be electronic.

For any help and guidance on this new process, the Help manual & FAQs may be accessed on <https://dgft.gov.in> -> Learn -> Application Help & FAQs. For any further assistance you may utilize any of the following channels: -

- Raise a service request/suggestion ticket through the DGFT Helpdesk service link under Services -> 'Complaints & Suggestions'
- Call the toll-free Helpline number 1800-111-550
- Send an email to dgftedi@gov.in

Relevant members are requested to take note of this ease of doing measure and do the needful, if applicable. The said Trade Notice is available for reference on below link-

[https://content.dgft.gov.in/Website/dgftprod/a4931de0-8b61-438b-833b-79e8b432ebba/Trade Notice No.38 dt%2015.01.2021.pdf](https://content.dgft.gov.in/Website/dgftprod/a4931de0-8b61-438b-833b-79e8b432ebba/Trade%20Notice%20No.38%20dt%2015.01.2021.pdf)

Thanking you,

Yours faithfully,

Bharti Parave

Asst. Director – Trade & Policy

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