

Ref. No. :Plexh/Cir/626

19.01.2022

To,
All members of Plexconcil,

Dear Sir / Madam,

Subject : Regarding India's National Single Window System (NSWS)

We wish to inform you that The National Single Window System (NSWS) is a digital platform that serves as a guide for investors to identify and to apply for approvals as per their business requirements. The said portal is working under the Department of Promotion of Industry and Internal Trade. Currently the platform supports approvals across 32 Central Departments and 14 State governments.

The platform is built to serve as an advisory tool to identify approvals based on user input and is to be used for guidance purpose only. We are working to onboard more approvals and update relevant information on a periodic basis.

Presently, it has following tools :-

Intelligent KYA System

Know Your Approval (KYA) is a user-friendly tool to help you identify central and state government approvals required. This service uses an intelligent questionnaire to capture information about your proposed business activities and identifies an indicative list of relevant approvals that may be required to set up your business in India. It may be noted that the list of approvals indicated by this module is based on user input and shall be used for guidance purpose only.

Unified Information Capturing System

NSWS provides a single, unified interface to apply for various approvals available on the platform and aims to reduce duplication of effort involved in providing the same information to different authorities

Dashboard

The applicant dashboard makes tracking and monitoring of approvals easy by providing a single consolidated view. The dashboard will enable users to check real-time status for the applied approvals.

Secure Document Repository

NSWS provides secure online storage for your documents that can be attached to multiple applications to States and Central Ministries. This is accessible through your dashboard and certificates issued by respective authorities are automatically stored for ease of access.

Members may check FAQs - Frequently Asked Questions
at <https://www.nsws.gov.in/faqs>

For more information User Guide is also available for download
at https://www.nsws.gov.in/s3fs/2021-11/NSWS_Investor_Guide_v3.3.pdf

In case of any query following help desks are also available :-

- Submit your query at <https://www.nsws.gov.in/contact-us> or
- Call the helpdesk at 1800 102 5841 (Monday - Saturday, 9am - 6pm) or
- Email to contactus-nsws@investindia.org.in

Members may send their feedback for improving user experience and to achieve the goal of making this platform a true, genuine National Single Window System.

This is for your information.

Best regards

Bharti Parave
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PLEXCONCIL